

Freeman Gas Response to Covid-19



At Freeman Gas, we believe our customers and team members are the most important part of our business. Every business, organization, and community in the U.S. is battling the Covid-19 global pandemic on some level. The virus continues to climb and disrupt financial markets, local businesses, schools, and the economy. In an effort to respond to our customers and provide for our team members and their families we have instituted necessary protocols in accordance with Federal, State and local guidelines as of this date.

During the #Covid19 pandemic our company wants you to be safe and well.

Here's some important information for our customers.

- We love our customers and want to serve you the best we can during this time. So, for your safety and ours, we have decided to CLOSE our doors to all retail and walk-in traffic. Please call your local branch for payment options or to discuss your specific needs. You can also conveniently pay your bill using a credit card by calling (800) 277-5730 or through our online portal. Thank you for your understanding. We look forward to seeing you again soon.
- We are also performing home service calls. Before coming, we'll ask you about health conditions in your home. Please don't schedule a service call if anyone in the home is sick or under quarantine.
- Our drivers are still making deliveries to homes and businesses. You don't need to come outside. Our drivers will leave your invoice at your door.
- All our employees are asked to refrain from working if they have signs of illness or quarantine issues within their own families.

In an effort to protect our team members and healthy customers we are asking everyone to practice safe hygiene and common sense. We are cleaning common surfaces on an accelerated regular schedule. We are maintaining safe practices and encourage other companies to do the same. We are keeping our distances as jobs allow.

In regard to service, we have made a strong commitment to continue providing our customers



with deliveries and services as needed and scheduled.

We have made the intentional decision to support our customers while trying to protect our team members. If you need a service you can use our online contact form, or call us to schedule it. If you are not currently using our online bill pay it is a great time to set it up online. You may also call us if you need help in setting up your online payment. This will help prevent any need to go to the Post Office to drop off, or purchase stamps, etc.

Please contact us by phone or via our website <https://www.freemangas.com/contact-us/>

1-800-277-5730

At Freeman Gas we love the people and communities we serve. We live, work and play where you do. You are neighbors and we care about your family and business. Let us know how we can help or serve you during these challenging times.



Rob Freeman, President
[Freemangas.com](https://www.freemangas.com)