

The Freeman Gassette

Your Local Propane Company Since 1936

Blairsville, GA
(706) 781-1669

Blue Ridge, GA
(706) 632-1951

Boone, NC
(828) 898-7986

Brevard, NC
(828) 883-3230

Cashiers, NC
(828) 743-9454

Chester, SC
(803) 581-1130

Clayton, GA
(706) 212-0503

Denver, NC
(704) 483-5455

Franklin, NC
(828) 349-0064

Gaffney, SC
(864) 489-8577

Gastonia, NC
(704) 922-8558

Greenville, SC
(864) 269-1990

Hendersonville, NC
(828) 687-7391

Highlands, NC
(828) 526-0040

Landrum, SC
(864) 457-2246

Mountain City, TN
(423) 727-2597

Murphy, NC
(828) 837-1777

Robbinsville, NC
(828) 479-8714

Rutherfordton, NC
(828) 288-1234

Sylva, NC
(828) 586-9797

Union, SC
(864) 427-9646

Waynesville, NC
(828) 627-0011

Corporate Office
Spartanburg, SC
(864) 582-5475

SAFETY is Our Number 1 Concern

SOME SAFETY TIPS ABOUT PROPANE

Safety is Common Sense. Here are some guidelines to follow to avoid accidents.

1. Have gas appliances installed by your propane supplier.

"Ask your propane supplier to inspect your venting"

2. Make sure your present appliances are properly vented (when required). Poisonous carbon monoxide can be produced from improperly installed appliances. Ask your propane supplier to inspect your venting systems.



3. Keep combustibles away from open flame. Curtains, paper, wood, gasoline, cleaning fluids, etc., can catch fire.



4. Have a BC related extinguisher handy. Be sure it is charged. Know how to use it.



5. When lighting a burner or pilot, light match first, then turn on the gas. (Follow instructions for the appliance).

6. Keep burner areas clean.



7. If flame goes out, shut off appliance valves and allow gas to dissipate before relighting. If burner will not stay lit, call your gas supplier.

8. Use only approved appliances. Look for a certified seal.



9. Do not repair appliances or your gas system yourself. Call your gas supplier.



10. If you smell gas near our tank call your gas supplier.

11. Keep your head away from the valves on your gas tank. A sudden discharge could result in injury.



Need a convenient way to pay?

**We take credit cards by phone!
Online Bill Pay Coming Soon!!**

Call your local Freeman Gas Office for details.

How's Your Nose ... and the noses of others in your home?

An odor has been added to your propane gas so you can smell it if it escapes - if there's a leak in the system, for example, or if an appliance malfunctions. But your nose may not always work right. For example research suggests that...

- Some people have a better sense of smell than others.
- Some elderly people are unable to detect the odorant in gas.
- On rare occasions, some people are unable to smell certain odors.
- Colds, allergies, and sinus congestion can all affect your sense of smell.
- Tobacco smoke or strong cooking odors can cover up other odors, too- and remember that the use of tobacco, alcohol, or drugs may affect your sense of smell.

Even if your nose is working, you may not smell

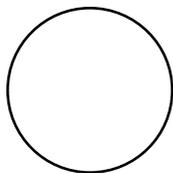
leak. For example, propane gas leaking from buried lines may lose its odor as it passes through the ground, depending on the type of soil and the distance the gas travels.

Whenever you suspect a leak, even if you can't smell the odor of gas, you should contact your propane gas dealer.

If you suspect that your gas has lost its odor or if your sense of smell has been weakened or otherwise impaired, **call us immediately!**

HERE'S WHAT YOU CAN DO:

1. Be sure you and all members of your household are familiar with the distinctive odor of propane gas.



Scratch-n-sniff

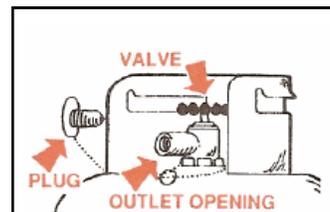
2. If you think the odor of your propane gas is weak, or if your sense of smell is impaired, call us. We'll send a service technician out to verify the odor of the propane gas in your tank.

And if your sense of smell is impaired, consider installing an electronic gas detector in your home.

3. If you smell gas, do not attempt to light the pilot. Do not cause a spark by turning electrical switches on or off or by using the phone. Turn off the gas to the appliances and call us from another location.

4. If your new propane gas tank or cylinder contains gas but hasn't been filled for several months, ask us to check the odor.

5. If you have a replaceable cylinder — on your gas grill, for example — close the valve when the cylinder is empty and install a plastic plug in the outlet opening.



Gas Alarms and Carbon Monoxide (CO) Detectors from CCI Controls

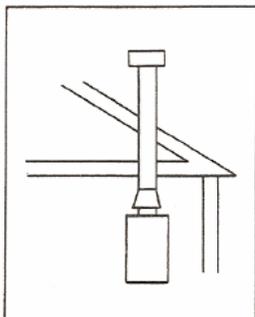
For added security and peace of mind, consider an electronic propane gas alarm and carbon monoxide detector for your home. A propane alarm is an important safety item for individuals whose sense of smell may be impaired.

CCI Controls detectors are UL Listed, and carry a five year limited warranty.

**Call CCI Controls at
(800) 500-0224
Or visit
www.ccicontrols.com**

A Word About Vented Appliances

Some appliances are required to have vents in order to exhaust harmful combustion gases outside.



Poisonous carbon monoxide can be produced from improperly installed or operating appliances.

Frequent headaches and nausea may be indicators that this colorless, odorless gas is causing carbon monoxide poisoning. To minimize the chance of this happening, follow these practices:

1. Vented appliances must be installed by a qualified appliance installer.

2. Do not operate vented appliances until they have been vented properly.

3. After appliance installation and before each heating season, the vents and flues should be checked for blockages and corrosion, either by a qualified installer or a qualified service technician.

4. If you buy a used appliance, have it inspected and installed by a qualified propane appliance installer.

When properly installed and maintained, the venting system will also keep walls and other surfaces from overheating and possibly catching fire. Not all gas appliances are suitable for operating on propane. If you buy a used appliance, be sure it is listed for propane and have it installed by a qualified technician.

Carbon Monoxide: A Hidden Hazard!

It's well known that **carbon monoxide (CO)** from car exhaust can be deadly if not properly vented to the outside. But people can also become sick, and die, from breathing the carbon monoxide that may be produced from burning **common heating fuels** like wood, coal, fuel oil, kerosene, natural gas, and propane. Carbon Monoxide is odorless and colorless, so it's difficult to detect. Ask your local office for a brochure that will show you how to avoid exposure to this "hidden hazard".

Here are some common indicators of CO contamination:

- Chronic headaches, nausea, or eye irritation when indoors
- An unidentified chronic odor inside the building
- Dying house plants
- Condensation on cool, indoor surfaces
- Discoloration or soot buildup at warm air outlets of the heating system

If you suspect the presence of CO...

- Get everyone to fresh air immediately.
- Open windows and doors to air out the room or building.
- Turn off the suspected appliance- and keep it off until any problem is corrected.
- Seek medical assistance if symptoms of carbon monoxide poisoning persist. (Symptoms include headache, nausea, dizziness, and eye irritation.)
- Call your fuel supplier.

If you smell propane, or suspect a leak, here's what to do:

Propane has an unusual odor, sort of like decayed cabbage, a dead mouse, garlic or rotten eggs. Ask your delivery man to let you smell the gas. Learn to identify this odor now.

Leaking propane is heavier than air and without proper ventilation can collect in low places like basements, pits, on the floor, etc.

Like any energy efficient fuel, if ignited, propane will burn or explode. **If there is a strong gas odor**, here are some guidelines



to follow:

1. Open windows and doors to increase ventilation.



2. Do not light matches or cigarettes.



3. Do not operate switches, electrical appliances or thermostats.



4. Get everyone out of the building.

5. Shut off the propane supply at the container.



6. Call your gas supplier from your neighbor's phone.



7. **DO NOT** go back into the building.



Visit one of our beautiful show-rooms with burning gas appliances!



Your Local Propane Company Since 1936

Try the Freeman Gas Budget Payment Plan!

Freeman Gas now offers an Budget Payment Plan to all of our customers. This convenient program allows you to spread your payments out over an 11 month period.

The Equal Payment Plan starts in May and ends the following April.

Budget Payment Plan customers automatically receive discounted rates on gas, and never have to worry about high winter bills.

Call your local Freeman Gas office for more details and sign up today.

The Freeman Gassette

P.O. Box 4366
Spartanburg, SC 29305
(800) 277-5730



HAVE YOUR GAS SYSTEM INSPECTED!

If your gas system is more than several years old, please consider having us do a complete safety inspection of your gas system. We'll inspect your gas lines and equipment to make sure they're leak-free, operate efficiently, and meet current standards. We offer this service at a discount on parts and labor during Spring and Summer. **Call your local Freeman Gas office for further details.**

Automatic Monthly Bank Draft Option

Freeman Gas offers a free automatic Bank Draft program to simplify your bill-paying process. Your driver will leave you a bill when he fills the tank. Your bank account is automatically drafted on the third Wednesday of the month. To enroll in our bank draft program, call your local Freeman Gas Office.



Serving the Western Carolina's, Tennessee & Georgia Since